

Community Rehabilitation Case Management Services (CRCMS):

Long Term Case Management, Nursing Home Outreach,
and Medicaid Waiver Support Coordination

“Matching Consumer Needs with Community Services”

The DRS Community Rehabilitation Case Management Services (CRCMS) Program assists people with severe physical and sensory disabilities to build a quality of life of their choosing through self-direction, support, and community resources. CRCMS Rehabilitation Specialists provide individualized long-term case management to people across the Commonwealth, as well as outreach and support services to residents of nursing facilities. CRCMS also provides Support Coordination Services to recipients of Virginia's Development Disabilities Medicaid Waiver.

Menu: [Overview](#) [Services](#) [Eligibility](#) [Service](#) [Priority](#) [Locations](#)

OVERVIEW

The DRS Community Rehabilitation Case Management Services (CRCMS) Program assists people with severe physical and sensory disabilities to reduce, eliminate, or prevent economic and personal dependency. Individuals with physical and sensory disabilities are often challenged by a complicated service delivery system as they seek assistance in meeting their needs.

CRCMS Rehabilitation Specialists work collaboratively to plan services and build community supports to enhance an individual's quality of life, independence, and employment.

SERVICES may include, but are not limited to:

- Assistive Technology
- Education
- Financial and Legal Support
- Housing / Transportation
- Independent Living Services
- Individual/Family Counseling
- Job Training/Placement
- Medical Treatment/Services
- Respite/Day Services
- Social/Recreation/Leisure Opportunities
- Support Groups

ELIGIBILITY

Individuals are eligible to apply for services through the DRS Community Rehabilitation Program (CRCMS) if they have a physical or sensory disability, require a special combination of life long or extended duration services, and their disability results in substantial limitations in three or more of the following life areas:

- Communication
- Economic Sufficiency
- Independent Living
- Learning
- Mobility
- Self-Care
- Self-Direction

SERVICE PRIORITY

Priority I

Individual is in danger of being placed in a psychiatric facility, nursing home, or other institutionalized setting and/or is accepted for services through the DRS Cognitive Rehabilitation Program.

Priority II

Individual has no support service system in place and is not receiving service coordination by any agency or organization.

Priority III

Individual has an identified need for case management that will improve overall quality of life or access to services.

Priority IV

Individuals who meet program eligibility requirements will be considered, in order of determination.

****Note that preference in all Priority areas will be given to public safety officers and military veterans disabled in the line of duty.***

COSTS

Community Rehabilitation Case Management Services are provided at no cost to individuals who meet disability and financial eligibility.

CURRENT LOCATIONS

Richmond – Central Administrative Office

Carolyn Turner, Program Manager

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Richmond

2930 W. Broad Street, Suite 15

Voice/TTY (804) 367-9881; (804) 367-9883

Abingdon

468 East Main Street

Voice/TTY (540) 676-5524

Christiansburg

70 East First Street

Voice/TTY (540) 381-7129

Fishersville

P.O. Box 1500-433

Voice/TTY (540) 332-7485

Fredericksburg

511 Westwood Office Park

Voice/TTY (540) 899-4015

Hampton

303 Butler Farm Road, Suite 105

Voice (757) 865-3116

Lynchburg

2250 Murrell Road, Suite F

Voice (434) 947-6721

Portsmouth

3248 Academy Avenue, Suite 22-26

Voice/TTY (757) 686-5014

Assistance from the Virginia Department of Rehabilitative Services is provided without regard to race, color, creed, gender, national origin, or disability.